

Boyd Avenue, Southall, Middlesex UB1 3BT Tel 020 8813 8001 Fax 020 8574 3071 Email info@villiers.ealing.sch.uk

7<sup>th</sup> May, 2020

Dear Parent / Carer,

# Re: Supporting you, your children and their learning

We hope you and your family are well and keeping safe during this difficult time.

Please remember that you are not alone and we are here to help in any way we can. The school continues to be open for children of key workers and vulnerable students.

The teachers are continuing to set work on Google Classroom and further hard copies of work were posted last week for those students who do not have access to online learning from home. Please see below how to access online learning if your child is experiencing difficulties accessing it. In the coming weeks, we will arrange for IT resources to be issued to those students who are not able to access online learning from home. In the meantime, we will continue to send hard copies of packs of works for them to complete for different subjects.

# **Completing and submitting online work**

#### **Google classroom**

To access google classroom, students need to go to <a href="classroom.google.com">classroom.google.com</a>

Please note that your child's google username and password are the same as their school login details. Students **cannot** use their personal email addresses to access school work. If your child has forgotten their log-in or needs other technical support, please contact our Service Desk through <a href="mailto:info@villiers.ealing.sch.uk">info@villiers.ealing.sch.uk</a> or give us a call on 020 8813 8001 to get it re-set.

If your child has been set an **assignment** on google classroom, here is how they can do it on a computer, android device or apple device: <u>Click here to see 'How to turn in an assignment'</u>



If your child has been set a task to do on Google classroom, but <u>it is not an assignment</u>, Mr Sekhon has prepared a step-by-step guide showing how to upload your work for your teacher. Please note that your child's teacher will normally give instructions about how they will want to receive this work: Click here to see how to 'Send your HOMEWORK to your TEACHER'

If you need to contact your child's teacher, you can do so by writing a private comment in the assignment or on the stream in Google classroom, but if you are struggling, you can also do this by using their school email. Their email addresses are usually their first initial and their surname @villiers.ealing.sch.uk e.g. For Mr Richards, it would be: <a href="mailto:crichards@villiers.ealing.sch.uk">crichards@villiers.ealing.sch.uk</a> If all else fails, please call us on 020 8813 8001 if you need more support.









Boyd Avenue, Southall, Middlesex UB1 3BT Tel 020 8813 8001 Fax 020 8574 3071 Email info@villiers.ealing.sch.uk

#### Kerboodle

If your child has been set work on kerboodle, their teacher has shared their usernames and passwords with your child. Both username and password usually follows the format: first initial, surname e.g. crichards

The institution code is pe1

Please continue to follow Public Health England's guidelines about social distancing and washing your hands regularly for at least 20 seconds.

If you are experiencing any anxieties, please do not hesitate to contact us or the relevant Helplines, some of these are listed below:

- MIND (Mental Health) Phone: 0300 123 3393 (Monday to Friday, 9am to 6pm)
- Samaritans: 116 123 (24 hours a day 7 days a week)
- Freephone 24h National Domestic Abuse Helpline: 0808 2000 247
- NSPCC: 0808 800 5000 or email <a href="mailto:help@nspcc.org.uk">help@nspcc.org.uk</a>
- LGBT+ Domestic Abuse Helpline: 0800 999 5428 help@galop.org.uk
- Karma Nirvana, UK Helpline for 'honour'- based abuse and forced marriage: 0800 5999 247

Also, let us know if you are experiencing any difficulties in redeeming your free school meals vouchers. If your financial situation has been adversely affected due to COVID-19 and you would like to claim free school meals, please contact us on info@villiers.ealing.svh.uk or telephone 020 8813 8001.

We are attaching an important leaflet from NHS. Please take the time to read this information.

A reminder that the school remains open for children of key workers and those who have special educational needs but will **not** be open tomorrow Bank Holiday Friday 8<sup>th</sup> May.

We look forward to receiving your children back in school soon.

Yours sincerely,

Ms Aruna Sharma Headteacher







#### We're here for you

Your CLCH health visiting and school nursing service in Ealing is running a

7 day a week 9am-5pm duty line for parents and young people to call for support and advice.

Central London
Community Healthcare
NHS Trust

Call us on: 0208 102 5888

Email: Clcht.ealingadminhub@nhs.net

# Advice for parents during coronavirus

Whilst coronavirus is infectious to children it is rarely serious. If your child is unwell it is likely to be a non-coronavirus illness, rather than coronavirus itself.

Whilst it is extremely important to follow Government advice to stay at home during this period, it can be confusing to know what to do when your child is unwell or injured. Remember that NHS 111, GPs and hospitals are still providing the same safe care that they have always done. Here is some advice to help:



## If your child has any of the following:

- · Becomes pale, mottled and feels abnormally cold to the touch
- Has pauses in their breathing (apnoeas), has an irregular breathing pattern or starts grunting
- · Severe difficulty in breathing becoming agitated or unresponsive
- · Is going blue round the lips
- Has a fit/seizure
- Becomes extremely distressed (crying inconsolably despite distraction), confused, very lethargic (difficult to wake) or unresponsive
- Develops a rash that does not disappear with pressure (the 'Glass test')
- · Has testicular pain, especially in teenage boys

# You need urgent help:

Go to the nearest A&E department or phone 999



## If your child has any of the following:

- Is finding it hard to breathe including drawing in of the muscles below their lower ribs, at their neck or between their ribs (recession) or head bobbing
- Seems dehydrated (dry mouth, sunken eyes, no tears, drowsy or passing less urine than usual)
- Is becoming drowsy (excessively sleepy) or irritable (unable to settle them with toys, TV, food or picking up) - especially if they remain drowsy or irritable despite their fever coming down
- · Has extreme shivering or complains of muscle pain
- Babies under 3 months of age with a temperature above 38°C / 100.4°F
- Infants 3-6 months of age with a temperature above 39°C / 102.2°F
- For all infants and children with a fever above 38°C for more than 5 days.
- · Is getting worse or if you are worried
- · Has persistent vomiting and/or persistent severe abdominal pain
- Has blood in their poo or wee
- Any limb injury causing reduced movement, persistent pain or head injury causing persistent crying or drowsiness

You need to contact a doctor or nurse today.

Please ring your GP surgery or call NHS 111 - dial 111

The NHS is working for you. However, we recognise during the current coronavirus crisis at peak times, access to a health care professional may be delayed. If symptoms persist for 4 hours or more and you have not been able to speak to either a GP or 111, then take your child to the nearest A&E



#### If none of the above features are present

- You can continue to provide your child care at home. Information is also available on NHS Choices
- Additional advice is available to families for coping with crying of well babies
- Additional advice is available for children with complex health needs and disabilities.

#### Self care

Continue providing your child's care at home. If you are still concerned about your child, call NHS 111 - dial 111



